



# Homeless Service Providers Survey

## January 2004

*By*

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# Summary

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- The survey was mailed to 137 agencies throughout the State, with 65 of the surveys returned.
- Anchorage's rate of participation continues to grow, reaching approximately 79% for this survey.
- The number of homeless reported - 1,909 - represents a slight decrease from last year's Winter survey - 2,013.
- Single individual adults continue to represent the majority of the homeless, 56%.
- Nineteen percent of the homeless reported met HUD's definition of "Chronic Homeless."
- Homeless reporting substance abuse has declined 15% over the last four years, from 47% to 32% in the Winter 2004 survey.

# Introduction

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The Homeless Service Providers Survey is a “*point-in-time enumeration*” completed by service providers semiannually on a predetermined day. The purpose of the survey is to gather demographic information on the homeless who receive services from particular homeless agencies at “any given point in time.”

The Homeless Service Providers Survey defines homelessness based on standard established by the Department of Housing and Urban Development and the Alaska Housing Finance Corporation. For the purposes of this survey, the definition of “homeless” includes:

- *Any individual who lacks a fixed, regular, and adequate nighttime residence or has a primary nighttime residence in any facility not designed for permanent living;*
- *Families, individuals, and youth residing in emergency shelter or transitional housing;*
- *Persons in drug and alcohol treatment who were homeless before they entered treatment or will be homeless after they leave treatment;*
- *Family members wait-listed for public housing that are currently residing in substandard or overcrowded housing;*
- *An individual in any of the above places but is spending a short time (up to 30 consecutive days) in a hospital or other institution; and/or*
- *An individual who is being discharged within a week from an institution, such as a mental health or substance abuse treatment facility or a jail/prison, in which the person has been a resident for more than 30 consecutive days and no subsequent residence has been identified and the person lacks the resources and support networks needed to obtain housing.*

# Limitations

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Please note that homeless surveys attempt to define a segment of the population that is dynamic and not easily identified or understood. There are many factors that generally limit the validity of such studies. Users of homeless surveys need to carefully examine the work done and consider the following limitations of all homeless research. **The results of the survey are not intended to represent the entire homeless population and the reader is cautioned against making such generalizations.** Please note that the results of this survey, as well as other homeless surveys, are generally limited by a variety of factors including:

## **1) Self-report:**

Homeless surveys depend on self-disclosure and assume that people understand what it means to be homeless and furthermore, that people are comfortable in reporting self-characteristics that may be perceived as socially undesirable, such as mental illness or substance abuse.

## **2) Overestimation**

Homeless surveys can overcount the number of homeless seeking services by not considering or controlling for duplication within and across agencies. This survey attempts to control for overestimation by removing, when possible, duplicates. Duplicates are identified using social security number, client name, community, age, and gender. When these variables are incomplete or not available, additional variables may be used to identify duplicates.

## **3) Generalizing to the Entire Homeless Population**

Homeless surveys often attempt to make generalizations about the entire population from limited samples of shelters and food kitchens. It is important to note that homeless may also be found in motels, libraries, cars, parks, or other nontraditional locations.

## **4) Rural Factors**

It is important to point out that there are pronounced differences between urban and rural areas when it comes to homelessness. While urban communities often have shelters, day centers, and food kitchens for the homeless, rural communities may lack these facilities. The absence of these facilities can result in reports which may incorrectly conclude that rural areas do not have a homeless problem. A rural community often relies on non-traditional shelter arrangements to take care of the homeless. Many persons in rural areas without a home may board with friends or relatives in substandard or overcrowded housing.

# Method

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## Data Collection

This year marks a change in survey methodology. Survey respondents were asked to complete the Winter 2004 survey on January 28th, 2004 or another day during the week that provided the best representation of clients they serve. This change was initiated because a significant number of homeless agencies are only open one day of the week and often were not able to participate in the survey. The change in methodology now means that the survey is using a 7-day period as the basis of comparison rather than a specific day. This homeless survey may not compare directly with prior Homeless Service Provider Surveys'. The reader is cautioned to keep this in mind when comparing prior survey data. It is expected, however, that the change in method will provide a more accurate demographic profile of the homeless, chiefly because a larger number of homeless agencies are able to provide data on the people they serve.

## Data Analysis

Data gathered from homeless agencies are entered into a database and subjected to a missing case and duplicate analysis. **Duplicates across homeless agencies for the specific survey are excluded** from the trends and patterns reported in this survey. However, duplicates with prior surveys are included and analyzed to identify the differences between infrequent users of homeless services vs. frequent users.

Data collected over the last seven years indicate fundamental differences between Winter and Summer surveys with respect to agency participation and the demographics of the homeless reported. Because of these factors, Winter survey trends are derived only from Winter survey data whereas Summer survey trends are derived only from Summer survey data.

The constantly changing nature of homeless agency participation in the Homeless Service Providers' Survey results in demographic statistics that are extremely variable. This is especially the case in rural Alaska where just one agency can significantly change the demographic profile of the homeless. Because of this, percentages are calculated by averaging all available data points. This approach, a moving average, provides a clearer picture of the long-term trends in the homeless population.

# “Chronic Homeless”

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The Department of Housing and Urban Development has recently focused attention toward the chronic homeless. HUD has defined a chronically homeless person as, “an unaccompanied homeless individual with a disabling condition who has either been 1) continuously homeless for a year or more or 2) has had at least four episodes of homelessness in the past three years.”

During the last year, an attempt has been made to identify the “chronic homeless” by identifying homeless with disabilities that had appeared in previous surveys. This analysis had revealed a relatively small percentage of “chronic homeless.” Approximately 4% of the homeless surveyed met HUD’s definition of “chronic homeless” – 3% in Anchorage, 4% in Rest of State. This figure was considerably lower than national figures which estimate that close to 20% of the homeless meet this definition.

The Winter 2004 survey added a new question which asked participants if they were chronically homeless. A significant number of cases reported “chronic homeless” but did not report a disability. These cases were excluded from the percentage calculation. The remaining cases represented approximately 19% of the survey participants (19% in Anchorage and 19% in the Rest of State). This figure is consistent with national figures as noted above. However, it is possible that there may have been some misunderstanding as to what was being asked. The actual percentage of “chronically-homeless” could be higher or lower. Future survey instructions will attempt to provide clearer instructions about this survey item.

# Shelter Status

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## New Survey Question Asks About Person's Shelter Status

In an attempt to adapt to changes in the Housing and Urban Development's Continuum of Care competitive grant process, AHFC has added a question to the homeless survey which asks about survey participants' shelter status. This information may prove helpful in determining actual need for beds, especially in rural communities where there may be a lack of adequate shelter for the homeless.

Survey results indicate that a large percentage of the homeless are sheltered in some capacity. Approximately 26% of the survey respondents are living with family and friends. Thirty-five percent are in a shelter, and 21% are in transitional housing. Six-percent are unsheltered. Data on the remaining 15% are unavailable.

There also appear to be differences in shelter status between Anchorage and the Rest of State. Anchorage showed a greater percentage of participants in shelter (40% vs. 26% for the Rest of State) and a slightly lower percentage in Transitional Housing (19% vs 25% for Rest of State). There was very little difference between Anchorage and the Rest of State with those reporting shelter with family or friends (24% vs. 23% for Rest of State). However, a larger percentage of participants in the Rest of State reported "unsheltered" status - 9% vs. 6% for Anchorage.

These results are counter-intuitive. Fewer homeless services outside of Anchorage might have lead one to expect a higher number of households outside of Anchorage sheltering with family and friends. However, a higher percentage of unsheltered homeless (9%) in the Rest of State may indicate that those households that cannot find shelter, are unlikely to double-up with friends or family and are more likely to be unsheltered.

# Trends

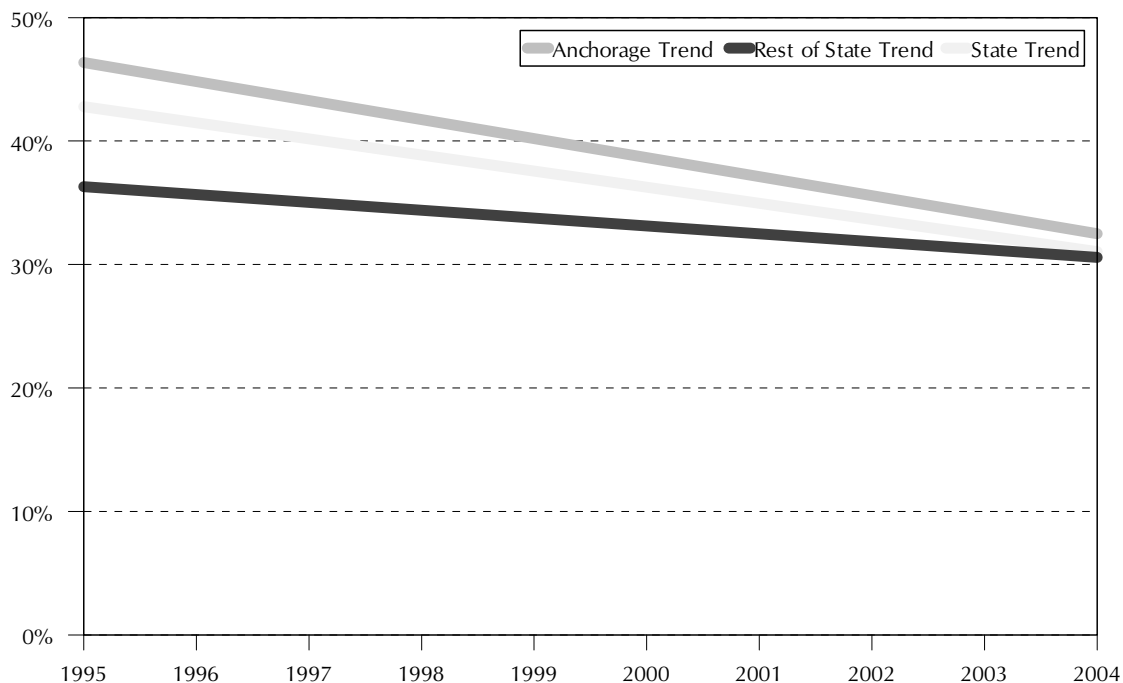
## Substance Abuse Cases Trending Downward

The percentage of homeless who report substance abuse is declining. The decline in substance abuse reported may be related to an increasing percentage of homeless with substance abuse becoming involved with the legal system, treatment, or some other unexplained factor. The change does not appear related to growing reluctance on the part of the participants to disclose substance abuse or changes in survey participation. These factors have had little to no impact on the percentages reported.

## Percentage Change in Homeless Reporting Substance Abuse

State vs. Rest of State

January 1995 through January 2004





# Trends

## Prevalence of Violence Among the Homeless Population

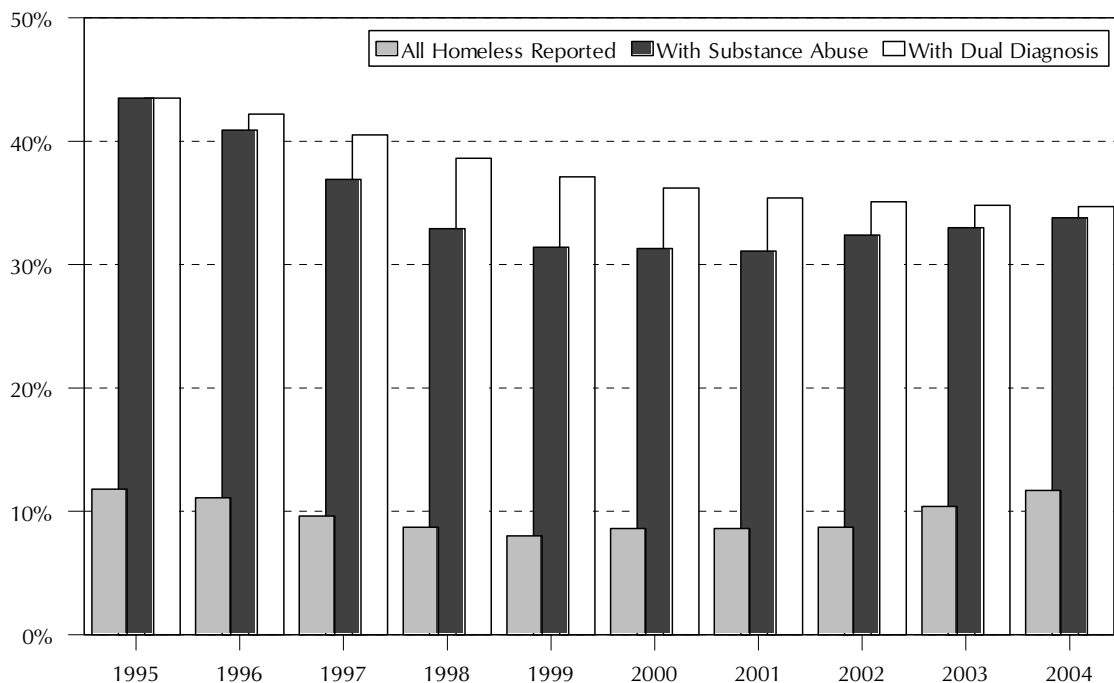
Rates of violence among the homeless have hovered around 10% over the last 9 years. However, rates of violence among homeless who experience substance abuse or experience dual diagnosis have been much higher - initially around 43%. Reports of violence among these groups declined in the late 90's. However, rates of violence still remain high among these groups. Approximately 1 out of every three homeless persons with substance abuse or dual diagnosis (substance abuse and disability) will experience violence, compared to 1 out of 6 for homeless who do not report a substance abuse problem.

Many of the reports of violence among the homeless with substance abuse disorders are coming from drug and alcohol treatment facilities. It is impossible to ascertain if the violence is playing a pivotal role in the decision to receive treatment, but nonetheless, these groups are experience violence at a much higher rate then the general homeless population. A large percentage of homeless victims of violence also report dual diagnosis. It's possible that the reported substance abuse may be a coping mechanism for the disability the individual experiences, but that the decision to use substances ultimately makes the individual a greater risk for violence.

## Violence Reported By The Homeless

### Selected Homeless Subpopulations

January 1995 through January 2004



# **TABLES**

**Winter Homeless Service Providers Survey Data**

**1995 - 2004**

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**Winter Homeless Service Providers Survey Data**

**1995 - 2004**

# Homeless Service Providers Survey

## Winter Unduplicated Cases Reported By Community

Number Reported By Year											
City	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	04 vs. 03
Anchorage	593	596	661	837	934	1,032	1,015	1,404	1,437	1,287	-150
Angeon	0	0	0	0	0	0	0	0	0	3	3
Aniak	0	0	0	0	0	0	0	0	0	1	1
Barrow	2	6	9	8	9	0	0	0	0	26	26
Bethel	3	0	35	4	2	2	2	5	1	20	19
Big Lake	0	0	0	0	0	0	0	0	0	2	2
Copper Center	0	0	0	0	0	0	1	10	1	0	-1
Cordova	0	0	1	3	0	0	0	0	0	2	2
Delta Junction	0	0	0	0	0	0	0	0	3	0	-3
Dillingham	0	2	0	2	109	2	13	14	3	6	3
Emmonak	0	5	0	0	0	8	0	8	0	0	0
Fairbanks	12	96	82	90	156	185	167	144	148	63	-85
Glennallen	0	0	0	0	0	0	1	0	0	0	0
Haines	3	0	1	1	0	1	0	1	0	0	0
Homer	10	19	7	5	6	1	3	1	18	30	12
Hoonah	0	0	0	0	0	0	0	0	0	0	0
Juneau	145	131	120	130	75	135	178	294	171	161	-10
Kake	1	0	0	0	0	0	0	0	0	0	0
Kenai	12	17	18	14	48	21	26	40	19	19	0
Ketchikan	26	21	49	32	1	27	20	26	33	34	1
Klawock	0	0	0	0	0	0	0	0	0	4	4
Kodiak	2	29	9	0	25	31	21	19	7	21	14
Nome	0	9	3	27	6	6	1	1	1	1	0
Palmer	5	9	9	5	18	19	17	14	18	15	-3
Petersburg	0	3	0	0	0	0	0	0	1	0	-1
Seward	0	0	11	7	10	13	8	0	10	0	-10
Sitka	9	6	5	9	5	7	17	14	20	13	-7
Soldotna	15	11	11	21	0	16	2	22	12	63	51
Sutton	0	0	0	0	0	0	0	0	1	0	-1
Talkeetna	0	0	0	0	0	0	0	0	0	0	0
Unalaska	0	0	1	0	2	2	0	2	5	2	-3
Valdez	1	0	0	1	0	3	0	4	0	6	6
Wasilla	44	66	62	18	21	54	10	69	104	129	25
Wrangell	0	0	0	0	6	0	0	0	0	0	0
TOTAL	883	1,026	1,094	1,214	1,433	1,565	1,502	2,092	2,013	1,908	-105

Moving Average Reported By Year											
City	W95	W96	W97	W98	W99	W00	W01	W02	W03	W03	04 vs. 03
Anchorage	593	595	617	672	724	776	810	884	995	980	-15
Angeon	0	0	0	0	0	0	0	0	0	3	3
Aniak	0	0	0	0	0	0	0	0	0	1	1
Barrow	2	4	6	6	7	6	5	4	3	6	3
Bethel	3	2	13	11	9	8	7	7	6	7	2
Big Lake	0	0	0	0	0	0	0	0	0	0	0
Copper Center	0	0	0	0	0	0	0	1	1	1	0
Cordova	0	0	0	1	1	1	1	1	0	1	0
Delta Junction	0	0	0	0	0	0	0	0	1	0	0
Dillingham	0	1	1	1	23	19	18	18	15	15	0
Emmonak	0	3	2	1	1	2	2	3	2	2	0
Fairbanks	12	54	63	70	87	104	113	117	123	114	-9
Glennallen	0	0	0	0	0	0	0	0	0	0	0
Haines	3	2	1	1	1	1	1	1	1	1	0
Homer	10	15	12	10	9	8	7	7	9	10	1
Hoonah	0	0	0	0	0	0	0	0	0	0	0
Juneau	145	138	132	132	120	123	131	151	155	154	-1
Kake	1	1	0	0	0	0	0	0	0	0	0
Kenai	12	15	16	15	22	22	22	25	23	23	0
Ketchikan	26	24	32	32	26	26	25	25	27	27	0
Klawock	0	0	0	0	0	0	0	0	0	0	0
Kodiak	2	16	13	10	13	16	17	17	15	16	1
Nome	0	5	4	10	9	9	7	7	6	6	0
Palmer	5	7	8	7	9	11	12	12	13	13	0
Petersburg	0	2	1	1	1	1	0	0	1	0	0
Seward	0	0	4	5	6	7	7	6	7	6	-1
Sitka	9	8	7	7	7	7	8	9	11	11	-1
Soldotna	15	13	12	15	12	12	11	12	12	17	5
Sutton	0	0	0	0	0	0	0	0	0	0	0
Talkeetna	0	0	0	0	0	0	0	0	0	0	0
Unalaska	0	0	0	0	1	1	1	1	2	1	0
Valdez	1	1	0	1	0	1	1	1	1	2	1
Wasilla	44	55	57	48	42	44	39	43	55	58	3
Wrangell	0	0	0	0	1	1	1	1	1	1	0
TOTAL	883	955	1,001	1,054	1,130	1,203	1,245	1,351	1,484	1,477	-7

# Homeless Service Providers Survey Numbers Reported - Winter Survey



Age Group	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
18-24	77	90	63	70	154	122	215	331	311	312	1,745
25-34	196	235	295	195	240	227	210	376	339	273	2,586
35-44	288	319	312	335	381	391	349	510	500	393	3,778
45-54	177	208	211	253	296	341	316	528	465	431	3,226
65+	13	9	14	14	19	23	37	54	38	17	238
Under 18	119	165	194	132	127	261	191	248	284	444	2,165
Unknown*	19	0	9	214	221	194	46	25	45	39	812
Community of Origin	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Anchorage, Fairbanks, Juneau	0	0	0	337	811	974	1,058	1,429	1,374	1,084	7,867
Outside Alaska	0	0	0	300	96	54	43	79	56	2	430
Rest of State	0	0	0	304	287	232	221	292	300	467	2,103
Unknown*	883	1,031	1,094	272	244	301	166	248	236	356	4,831
Disability, Violence, Veterans	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Any Disability	254	293	295	352	414	568	435	548	686	543	4,388
Mental Illness	135	144	159	226	232	336	235	316	406	338	2,527
Net change from participation <sup>1</sup>	0	(17)	31	20	2	35	(9)	4	8	37	111
Disability That Doesn't Include Mental Illness	115	148	131	150	212	233	215	258	251	205	1,978
Net change from participation <sup>1</sup>	0	(18)	(3)	(9)	(3)	(11)	(6)	0	17	(9)	(42)
Unknown if Person Has A Disability <sup>2</sup>									803	477	1,280
"Chronic Homeless" <sup>3</sup>								38	64	359	397
Substance Abuse	407	373	348	437	455	625	461	594	526	560	4,786
Net change from participation <sup>1</sup>	0	24	5	59	20	43	(57)	24	13	18	149
With A Disability	143	136	133	184	204	321	228	276	325	253	2,203
Net change from participation <sup>1</sup>	0	(10)	10	35	5	35	(39)	13	2	8	63
Unknown*	0	0	1	4	2	3	23	31	84	72	220
Victims of Violence	103	107	76	78	84	173	137	195	401	390	1,744
Unknown	0	0	0	4	0	14	33	48	376	504	979
Net change from participation <sup>1</sup>	0	38	11	6	3	37	(34)	27	(5)	43	126
Veterans	138	130	134	188	199	204	146	173	230	182	1,724
Unknown*	39	59	49	229	240	341	195	86	225	298	1,761
Gender	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Male	580	663	692	654	736	933	975	1,049	1,041	1,047	8,370
Youth	64	90	111	66	67	146	111	137	134	226	1,152
Adult	516	573	581	588	669	787	864	912	907	821	7,218
Female	286	363	393	368	488	577	650	1,018	969	859	5,871
Youth	55	75	82	68	60	119	89	114	159	218	1,638
Adult	231	288	311	300	428	458	562	904	810	641	4,933
Household Type	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Youth	119	165	194	132	127	261	191	248	284	444	2,165
Individual	36	35	49	51	42	188	74	90	62	138	765
With Family (2 or more members)	83	130	145	81	85	73	117	158	222	306	1,400
Adult	751	673	693	724	884	893	797	1,231	1,653	1,426	9,725
Individual	577	662	684	712	870	881	766	1,174	892	1,090	8,308
Large Family (5+ Members)	3	11	9	12	14	12	31	57	43	13	205
Small Family (2-4 Members)	171	188	202	143	206	211	330	568	718	323	3,060
Race and Ethnicity	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Asian	9	14	24	14	34	30	44	19	81	66	335
Alaska Native	385	385	411	395	539	497	605	781	660	692	5,350
Black	77	112	121	109	98	137	125	179	202	167	1,327
Hispanic	31	46	51	30	34	41	52	63	89	64	501
American Indian	0	0	0	12	25	29	35	57	47	48	253
Other	5	12	6	10	21	30	24	34	30	54	226
Unknown*	10	0	31	189	221	149	10	39	24	23	696
White	355	457	445	446	456	628	593	876	833	795	5,884
Shelter Disposition	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Living with Family or Friends											446
In A Shelter											672
Transitional Housing											397
Unsheltered											116
Unknown											278
Survey Participation	Statewide										Total to Date
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
Total Unduplicated Reported	872	1,026	1,089	1,214	1,433	1,565	1,631	2,121	2,013	1,909	14,873
Total Surveys Sent	90	91	93	102	116	119	118	120	132	132	1,113
Total Surveys Returned	42	49	54	60	61	61	56	60	64	67	574
Total Number Reported <sup>4</sup>	915	1,026	1,100	1,224	1,457	1,616	1,686	2,273	2,068	2,382	15,747
Total Cases Including Family Size <sup>5</sup>	1,428	1,737	1,997	1,797	2,214	2,181	2,579	3,950	4,255	3,547	25,685
Total Replicated With Prior Surveys <sup>6</sup>		53	94	103	124	180	221	324	419	414	1,832
Net Change in Number of Agencies Served		1	2	9	14	3	(1)	1	8	2	39
Total Cases Lost Due to Participation <sup>7</sup>		60	41	65	115	13	64	55	108	113	634
Total Cases Gained Due to Participation <sup>8</sup>		164	133	114	165	170	324	248	118	263	1,699

## Notes:

- Refers to the change due to participation caused by: 1) An agency participating in last seasonal survey, but not current survey or 2) Change due to an agency not participating in last seasonal survey, but participating in current survey
- Cases for which demographic variable is unknown, excluded from percentage calculations.
- Refers to cases lost due to an agency participating in last seasonal survey, but not current survey
- Refers to cases gained due to an agency not participating in last seasonal survey, but participating in current survey
- Refers to the total sum of household size, may overestimate homeless because homeless members of a household may be counted more than once.
- Without individual demographic data on each household member, duplicates cannot be ruled out.
- Includes Winter and Summer Surveys
- Chronic Homeless - Persons with a disability who are reported homeless in four or more surveys over last three years, or homeless over two consecutive surveys, including current survey. Starting with Winter 2004, this is now asked directly in the survey.
- All numbers, including those in Permanent Supported Housing, which are not considered homeless.

Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
53	42	42	41	75	61	125	210	199	203	1,051
129	127	140	128	145	126	125	231	216	152	1,519
189	195	216	236	239	234	223	344	350	234	2,460
128	148	149	176	198	224	207	359	335	302	2,228
12	9	12	10	12	15	13	32	29	12	156
69	75	97	56	66	198	145	193	251	349	1,499
2	0	0	185	196	153	165	1	4	35	741
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
0	0	0	232	611	683	796	1,016	1,073	928	5,339
0	0	0	204	80	20	8	68	48	2	430
0	0	0	175	44	51	34	44	46	82	476
582	596	656	221	196	257	165	242	217	275	3,407
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
150	177	156	228	287	370	274	331	481	368	2,820
50	66	74	144	167	202	144	192	270	205	1,514
0	(6)	13	14	1	3	(39)	30	1	21	38
91	118	80	107	150	188	129	154	192	161	1,370
0	0	0	0	0	0	0	0	15	1	16
								628	316	944
								23	43	242
280	248	245	317	328	377	278	424	355	346	3,198
0	(5)	1	47	0	5	(64)	79	(3)	8	68
82	93	83	125	156	209	140	191	226	164	1,469
0	(7)	6	24	1	1	(47)	36	(4)	7	17
0	0	0	1	0	2	23	8	55	33	122
61	59	42	47	60	99	74	139	272	250	1,103
0	0	0	2	0	4	26	11	355	408	806
0	(2)	1	5	1	4	(30)	52	(5)	14	40
138	130	133	177	170	165	136	165	195	148	1,557
2	0	0	181	193	265	117	29	214	280	1,281
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
408	408	445	469	480	641	673	718	792	725	5,759
39	45	59	36	36	113	83	110	116	167	804
369	363	386	433	444	528	590	608	676	558	4,955
168	193	208	188	259	316	387	633	642	560	3,554
30	33	38	21	30	87	66	85	144	182	716
138	160	170	167	229	229	321	548	498	378	2,833
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
69	75	97	56	66	198	145	193	251	349	1,499
26	28	36	26	42	161	43	57	43	89	550
43	47	61	30	24	37	102	136	208	260	944
422	424	438	498	561	570	485	824	1,129	903	6,255
420	415	432	492	551	563	463	786	691	722	5,533
2	9	6	6	10	7	22	38	24	6	133
89	97	121	93	108	90	208	352	414	175	1,744
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
5	7	20	10	19	19	40	19	70	54	286
281	236	249	250	281	317	403	511	469	517	3,511
69	78	88	90	93	115	110	161	180	154	1,133
16	28	37	26	33	31	34	47	76	48	371
0	0	0	8	11	15	32	44	42	37	181
5	8	5	3	11	18	15	28	25	40	155
9	0	2	180	194	145	7	32	18	15	62
197	239	229	265	289	351	362	528	504	422	3,388
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
									304	30
									510	51
									243	24
									62	6
									168	16
Anchorage										Total to Date
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	Date
582	596	656	832	931	1,011	1,003	1,370	1,384	1,287	9,655
24	24	25	25	27	27	28	30	32	33	253
13	15	17	19	20	20	19	23	23	26	188
623	596	686	842	965	1,051	1,087	1,528	1,491	1,686	10,511
885	921	1,136	1,107	1,310	1,315	1,809	2,720	2,950	2,498	17,776
	13	57	86	106	143	193	319	447	414	1,771
		1		2		1	3	4	3	11
		26	12	19	11		9	-	30	38
		22	39	55	14	57	167	91	66	75
										14

# Homeless Service Providers Survey Percentages<sup>8</sup> - Winter Survey



Age Group	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
18-24	9%	9%	8%	7%	8%	8%	9%	10%	11%	12%
25-34	22%	23%	24%	22%	21%	19%	18%	18%	18%	17%
35-44	33%	32%	31%	30%	29%	28%	27%	26%	26%	25%
45-64	20%	20%	20%	20%	20%	21%	20%	21%	22%	22%
65+	1%	1%	1%	1%	1%	1%	1%	2%	2%	2%
Under 18	14%	15%	16%	15%	13%	14%	13%	13%	13%	15%
Unknown <sup>1</sup>	2%	1%	1%	6%	8%	9%	8%	7%	6%	5%
Community of Origin	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Anchorage, Fairbanks, Juneau	0%	0%	0%	8%	20%	29%	36%	42%	46%	48%
Outside Alaska	0%	0%	0%	7%	7%	6%	6%	5%	5%	4%
Rest of State	0%	0%	0%	7%	10%	11%	12%	12%	13%	14%
Unknown <sup>1</sup>	100%	100%	100%	78%	63%	53%	45%	39%	35%	32%
Disability, Violence, Veterans	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Any Disability	29%	29%	28%	28%	29%	30%	30%	29%	30%	30%
Mental Illness	15%	15%	15%	16%	16%	17%	17%	16%	17%	17%
Net change from participation <sup>2</sup>	0%	-1%	0%	1%	1%	1%	1%	1%	1%	1%
Disability That Doesn't Include Mental Illness	14%	14%	13%	13%	13%	15%	14%	14%	14%	13%
Net change from participation <sup>2</sup>	0%	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)	(0)
Unknown if Person Has A Disability <sup>3</sup>										
Chronic Homeless <sup>4</sup>								2%	2%	19%
Substance Abuse	47%	41%	38%	37%	36%	37%	35%	34%	33%	32%
Net change from participation <sup>2</sup>	0%	1%	1%	2%	2%	2%	1%	1%	1%	1%
With A Disability	16%	15%	14%	14%	14%	16%	15%	15%	15%	15%
Net change from participation <sup>2</sup>	0%	-1%	0%	1%	1%	1%	0%	0%	0%	0%
Unknown <sup>5</sup>	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%
Victims of Violence	12%	11%	10%	9%	8%	9%	9%	9%	10%	12%
Unknown	0%	0%	0%	0%	0%	1%	1%	1%	4%	7%
Net change from participation <sup>2</sup>	0%	2%	2%	1%	1%	1%	1%	1%	1%	1%
Veterans	16%	14%	13%	14%	14%	14%	13%	12%	12%	12%
Unknown <sup>5</sup>	4%	5%	5%	9%	11%	13%	13%	11%	11%	12%
Gender	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Male	67%	65%	65%	62%	59%	59%	59%	57%	56%	56%
Youth	7%	8%	9%	8%	7%	8%	7%	7%	7%	8%
Adult	59%	57%	56%	54%	52%	52%	52%	50%	49%	49%
Female	33%	34%	35%	34%	34%	34%	35%	38%	39%	40%
Youth	6%	7%	7%	7%	6%	6%	6%	6%	6%	7%
Adult	26%	27%	28%	27%	28%	28%	29%	32%	33%	33%
Household Type	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Youth	14%	15%	16%	15%	13%	14%	13%	13%	13%	15%
Individua	4%	4%	4%	4%	4%	6%	5%	5%	5%	5%
With Family (2 or more members)	10%	11%	12%	10%	9%	8%	8%	8%	8%	9%
Adult	86%	75%	71%	68%	66%	64%	61%	61%	64%	65%
Individua	66%	65%	64%	63%	62%	61%	58%	58%	56%	56%
Large Family (2-4 Members)	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Small Family (5+ Members)	20%	19%	19%	17%	16%	16%	16%	18%	21%	21%
Race and Ethnicity	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Asian	1%	1%	2%	1%	2%	2%	2%	2%	2%	2%
Alaska Native	44%	41%	40%	38%	38%	36%	36%	37%	36%	36%
Black	9%	10%	10%	10%	9%	9%	9%	9%	9%	9%
Hispanic	4%	4%	4%	4%	3%	3%	3%	3%	3%	3%
American Indian	0%	0%	0%	0%	1%	1%	1%	1%	2%	2%
Other	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%
Unknown <sup>1</sup>	1%	1%	1%	5%	8%	7%	6%	5%	5%	5%
White	41%	43%	42%	41%	38%	39%	38%	39%	39%	40%
Shelter Disposition	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Living with Family or Friends										23%
In A Shelter										35%
Transitional Housing										21%
Unsheltered										6%
Unknown										15%
Survey Participation	Statewide									
	W95	W96	W97	W98	W99	W00	W01	W02	W03	W04
Total Unduplicated Reported (Percentage of Total)	95%	96%	98%	98%	98%	98%	98%	97%	97%	94%
Total Surveys Returned	47%	54%	58%	59%	53%	51%	47%	50%	48%	51%

Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
9%	8%	7%	7%	7%	8%	9%	10%	11%		
22%	22%	22%	20%	19%	17%	16%	16%	16%		
32%	33%	33%	31%	30%	28%	27%	27%	27%		
22%	23%	23%	23%	22%	22%	22%	23%	23%		
2%	2%	2%	2%	2%	2%	1%	2%	2%		
12%	12%	13%	11%	10%	12%	13%	13%	14%		
0%	0%	0%	7%	11%	12%	12%	10%	8%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
0%	0%	0%	9%	23%	33%	41%	48%	53%		
0%	0%	0%	8%	8%	7%	6%	5%	5%		
0%	0%	0%	7%	6%	6%	5%	5%	5%		
100%	100%	100%	77%	63%	54%	48%	42%	37%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
26%	26%	26%	27%	28%	30%	29%	28%	29%		
9%	10%	10%	13%	14%	15%	15%	15%	16%		
0%	-1%	0%	1%	1%	1%	0%	0%	0%		
16%	18%	16%	15%	15%	16%	15%	15%	14%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
								45%		
								2%		
48%	45%	42%	41%	39%	39%	37%	36%	34%		
0%	0%	0%	2%	1%	1%	0%	1%	1%		
14%	15%	14%	14%	15%	16%	16%	15%	16%		
0%	-1%	0%	1%	1%	1%	0%	0%	0%		
0%	0%	0%	0%	0%	0%	0%	0%	1%		
10%	10%	9%	8%	7%	8%	8%	8%	10%		
0%	0%	0%	0%	0%	0%	1%	1%	5%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
24%	23%	22%	22%	21%	20%	19%	17%	17%		
0%	0%	0%	7%	10%	14%	14%	11%	12%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
70%	69%	69%	65%	61%	62%	63%	61%	60%		
7%	7%	8%	7%	6%	7%	7%	7%	8%		
63%	62%	61%	58%	55%	55%	53%	53%	51%		
29%	31%	31%	28%	28%	29%	31%	34%	36%		
5%	5%	6%	5%	4%	5%	5%	6%	6%		
24%	25%	26%	24%	24%	24%	25%	28%	29%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
12%	12%	13%	11%	10%	12%	13%	13%	14%		
4%	5%	5%	4%	4%	7%	6%	6%	6%		
7%	8%	8%	7%	6%	5%	6%	7%	8%		
73%	72%	70%	67%	65%	63%	61%	60%	64%		
72%	71%	69%	66%	64%	62%	59%	59%	58%		
0%	1%	1%	1%	1%	1%	1%	1%	1%		
15%	16%	17%	15%	14%	13%	14%	17%	19%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
1%	1%	2%	2%	2%	2%	2%	2%	2%		
48%	44%	42%	38%	36%	35%	36%	36%	36%		
12%	12%	13%	12%	12%	12%	11%	12%	12%		
3%	4%	4%	4%	4%	4%	4%	4%	4%		
0%	0%	0%	0%	1%	1%	1%	2%	2%		
1%	1%	1%	1%	1%	1%	1%	1%	2%		
2%	1%	2%	8%	11%	12%	10%	9%	7%		
34%	37%	36%	35%	34%	34%	34%	35%	35%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
								24%		
								40%		
								19%		
								5%		
								13%		
Anchorage										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
93%	97%	97%	98%	98%	97%	96%	95%	95%		
54%	63%	68%	76%	74%	74%	68%	77%	72%		

Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
8%	10%	8%	8%	10%	10%	12%	13%	14%	14%	
23%	24%	29%	26%	24%	23%	22%	22%	22%	22%	
34%	31%	28%	27%	28%	28%	28%	27%	27%	27%	
17%	15%	15%	16%	17%	18%	19%	20%	20%	20%	
0%	0%	0%	0%	1%	1%	2%	2%	2%	2%	
17%	19%	21%	21%	18%	17%	16%	14%	13%	14%	
0%	0%	0%	1%	2%	2%	2%	2%	2%	2%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
0%	0%	0%	7%	15%	23%	28%	34%	37%	35%	
0%	0%	0%	6%	6%	6%	6%	5%	5%	4%	
0%	0%	0%	8%	18%	22%	24%	27%	29%	33%	
100%	100%	100%	78%	61%	49%	41%	34%	30%	28%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
36%	31%	31%	32%	30%	32%	32%	32%	32%	32%	
29%	23%	22%	22%	20%	21%	20%	20%	20%	21%	
0%	-2%	1%	1%	1%	2%	3%	1%	1%	1%	
8%	8%	9%	10%	10%	12%	13%	14%	13%	12%	
0%	-3%	-2%	-2%	-2%	-2%	-2%	-1%	-1%	-1%	
								30%	28%	
							2%	3%	19%	
44%	35%	31%	31%	30%	33%	34%	32%	32%	32%	
0%	3%	3%	3%	3%	4%	4%	1%	2%	2%	
21%	14%	13%	14%	13%	15%	15%	15%	15%	15%	
0%	0%	0%	1%	1%	2%	0%	1%	1%	1%	
0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	
14%	13%	11%	10%	9%	10%	10%	10%	12%	13%	
0%	0%	0%	0%	0%	0%	1%	2%	2%	4%	
0%	6%	4%	3%	3%	3%	3%	2%	1%	2%	
0%	0%	0%	1%	2%	3%	3%	3%	3%	3%	
13%	13%	13%	13%	12%	12%	13%	12%	11%	10%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
59%	59%	58%	56%	55%	55%	56%	55%	53%	53%	
9%	10%	11%	10%	9%	8%	8%	7%	7%	7%	
51%	50%	48%	46%	46%	47%	48%	48%	47%	46%	
41%	40%	41%	43%	44%	45%	46%	48%	49%	49%	
9%	9%	10%	10%	9%	9%	8%	7%	7%	7%	
32%	31%	31%	32%	34%	36%	38%	41%	43%	43%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
17%	19%	21%	21%	18%	17%	16%	14%	13%	14%	
3%	2%	3%	4%	3%	3%	4%	4%	4%	4%	
14%	17%	18%	17%	16%	14%	12%	11%	9%	9%	
54%	57%	57%	58%	60%	60%	61%	61%	65%	67%	
54%	56%	57%	57%	59%	59%	60%	59%	56%	56%	
0%	0%	1%	1%	1%	1%	1%	1%	2%	2%	
28%	24%	22%	20%	20%	20%	21%	23%	27%	27%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
1%	2%	1%	1%	2%	2%	2%	1%	1%	1%	
36%	35%	36%	37%	40%	39%	39%	40%	39%	37%	
3%	6%	7%	6%	5%	5%	4%	4%	4%	4%	
5%	5%	4%	3%	3%	2%	3%	3%	3%	3%	
0%	0%	0%	0%	1%	1%	1%	1%	1%	1%	
0%	1%	0%	1%	1%	1%	1%	1%	1%	1%	
0%	0%	0%	1%	2%	2%	2%	1%	1%	1%	
	52%	51%	51%	46%	48%	48%	48%	49%	51%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
									23%	
									26%	
									9%	
									18%	
Rest of State										
W95	W96	W97	W98	W99	W00	W01	W02	W03	W04	
99%	100%	100%	99%	99%	98%	95%	94%	95%	94%	
44%	51%	54%	53%	46%	45%	41%	41%	42%	41%	

# Homeless Service Providers Survey Numbers Reported - Winter Survey



Provider	City	Survey Date									W03 vs. W04	Total to Date
		W96	W97	W98	W99	W00	W01	W02	W03	W04		
Abbott Loop Social Services	Anchorage	7	7	6	N	8	N	9	7	N	-7	44
Akeela House	Anchorage	0	N	N	0	N	N	N	N	N	0	0
Alaska Baptist Family Services	Anchorage	12	N	N	12	11	N	N	N	0	0	35
Alaska Housing Finance Corporation Anchorage	Anchorage	E	E	E	E	E	163	365	329	193	-136	1,050
Alaska Mental Health Consumer Web	Anchorage	E	E	E	E	E	E	E	N	11	11	11
Alaska Women's Resource Center	Anchorage	0	N	5	N	N	N	80	0	18	18	103
Alaska Youth and Parents Foundation	Anchorage	N	11	9	13	116	14	17	N	19	19	199
Alaskan AIDS Assistance Association	Anchorage	N	0	0	4	0	7	9	7	13	6	40
Aleutian Housing Authority	Anchorage	N	0	0	1	N	N	N	N	N	0	1
American Red Cross	Anchorage	N	N	N	N	N	N	3	9	N	-9	12
ANARC	Anchorage	E	N	E	E	E	E	E	E	E	0	0
Anchorage Center for Families	Anchorage	5	2	0	5	13	9	13	E	E	0	47
Anchorage Community Mental Health Services	Anchorage	N	11	67	72	104	112	63	155	115	-40	731
Anchorage Housing Initiatives	Anchorage	E	E	E	E	E	E	2	3	2	-1	7
Anchorage Mutual Housing	Anchorage	E	E	E	N	N	N	N	N	4	4	4
Anchorage Neighborhood Health Center	Anchorage	E	E	E	E	E	E	E	E	8	8	8
Anchorage Rescue Mission	Anchorage	E	E	E	E	E	E	E	E	E	0	0
Anchorage School District	Anchorage	N	19	N	N	50	83	123	191	273	82	739
AWAIC - Abused Women's Aid in Crisis	Anchorage	20	20	21	27	20	18	23	20	21	1	190
Beans Café	Anchorage	279	358	305	293	267	214	257	233	162	-71	2,899
Beyond Shelter Program	Anchorage	4	83	17	82	62	63	54	20	14	-6	399
Brother Francis Shelter	Anchorage	112	21	197	211	152	155	219	198	147	-51	1,433
Clare House	Anchorage	28	32	34	16	16	11	11	14	45	31	207
Cook Inlet Housing Authority	Anchorage	E	E	E	N	N	4	0	E	10	10	14
Covenant House Alaska	Anchorage	29	21	26	44	46	68	79	104	134	30	551
ENSURE - People of the Street	Anchorage	E	E	E	E	E	E	E	E	E	0	0
Friends of Services to Humanity FISH	Anchorage	E	E	E	E	E	E	E	E	E	0	0
Genesis House	Anchorage	N	N	N	N	N	N	N	E	E	0	0
Homeward Bound	Anchorage	E	E	0	17	20	19	21	20	23	3	120
Lutheran Social Services of Alaska	Anchorage	3	4	6	3	6	1	5	10	N	-10	38
Municipality of Anchorage Safe Cities Program	Anchorage	40	26	15	19	54	68	98	35	78	43	433
Prevailing World Outreach FCI	Anchorage	E	E	E	E	E	E	E	E	E	0	0
Safe Harbor Inn	Anchorage	E	E	E	E	E	E	E	53	52	-1	105
The Arc of Anchorage	Anchorage	N	N	N	2	4	16	13	12	N	-12	47
The Salvation Army - Adult Rehabilitation Program	Anchorage	E	E	E	E	E	E	N	N	1	1	1
The Salvation Army - Booth Memorial Home	Anchorage	E	E	E	E	E	E	E	E	4	4	4
The Salvation Army - Cares for Kids	Anchorage	E	E	E	E	E	E	E	13	11	-2	24
The Salvation Army - Clithroe Center	Anchorage	34	33	67	0	24	52	31	33	42	9	326
The Salvation Army - Maternity Outpatient	Anchorage	E	E	E	E	E	E	E	N	N	0	0
The Salvation Army - McKinnell Shelter	Anchorage	23	18	17	76	12	20	33	25	29	4	253
The Salvation Army - Older Alaskans Program	Anchorage	E	E	E	E	E	E	E	0	0	0	0
Veterans Administration	Anchorage	N	N	50	58	66	N	N	N	18	18	192
The Salvation Army - Angoon	Angoon	N	N	N	E	N	N	N	N	3	3	3
Arctic Women in Crisis	Barrow	6	9	6	9	N	N	N	N	N	0	32
North Slope Borough Counseling Services	Barrow	N	N	2	N	N	N	N	N	27	27	29
Tagiugmiullu Nunamiullu Housing Authority	Barrow	E	E	E	N	N	N	N	N	N	0	0
Association of Village Council Presidents	Bethel	E	E	N	N	N	N	0	N	N	0	0
Bethel Community Services	Bethel	N	24	N	N	N	17	N	N	N	0	41
Tundra Women's Coalition	Bethel	N	11	4	2	1	N	5	N	N	0	26
Yukon Kuskokwim Health Corporation	Bethel	E	E	E	E	E	E	E	E	16	16	16
Cordova Family Resource Center	Cordova	0	1	3	N	N	N	0	N	N	0	4
The Salvation Army - Cordova	Cordova	N	0	0	N	N	N	0	0	2	2	2
Bristol Bay Area Health Corporation	Dillingham	E	E	N	N	N	N	N	N	N	0	0
Bristol Bay Housing Authority	Dillingham	E	E	E	103	N	N	N	N	N	0	103
Bristol Bay Native Association	Dillingham	E	E	E	0	N	N	N	N	N	0	0
City of Dillingham Senior Center	Dillingham	E	E	E	N	N	10	10	N	N	0	20
Dillingham Native Village Council	Dillingham	E	E	0	N	N	N	0	N	N	0	0
Hope Cottages	Dillingham	E	E	E	E	E	E	E	E	E	0	0
Safe and Fear Free Environment	Dillingham	2	0	2	7	2	3	4	3	6	3	29
Emmonak Womens Shelter	Emmonak	5	N	N	N	8	N	8	N	N	0	21
Alaska Legal Services Corporation	Fairbanks	5	1	1	5	N	3	2	2	0	-2	19
Breadline Inc.	Fairbanks	N	N	20	N	N	N	N	N	N	0	20
Downtown Care One	Fairbanks	N	N	N	N	E	E	E	E	E	0	0
Fairbanks Community Food Bank	Fairbanks	N	N	N	N	E	E	E	5	E	-5	5
Fairbanks Community Mental Health Center	Fairbanks	E	E	E	E	E	E	E	E	N	0	0
Fairbanks Native Association	Fairbanks	N	5	8	88	81	48	93	33	9	-24	370
Fairbanks Rescue Mission	Fairbanks	72	60	53	57	24	26	35	N	N	0	327
Fairbanks Resource Agency	Fairbanks	E	E	E	E	E	E	E	N	N	0	0
Immaculate Conception	Fairbanks	N	N	0	N	69	56	N	E	E	0	125
Interior AIDS Association	Fairbanks	N	N	N	N	0	1	0	1	0	-1	2
Interior Alaska Center for Nonviolent Living (WICCA)	Fairbanks	19	10	9	7	28	18	15	16	20	4	142
Interior Regional Housing Authority	Fairbanks	E	E	E	N	N	N	E	E	E	0	0

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		W96	W97	W98	W99	W00	W01	W02	W03	W04			
Tanana Chiefs	Fairbanks	E	E	E	E	E	E	E	E	N	N	0	0
The Salvation Army - Fairbanks	Fairbanks	0	6	N	N	1	3	4	8	8	0	0	37
Yukon Flats Care Center	Fort Yukon	E	E	E	E	E	E	N	N	N	N	0	0
Copper River Housing Authority	Glenallen	E	E	E	N	N	N	10	N	N	N	0	10
Haines Ministerial Association	Haines	0	N	0	N	N	N	N	N	N	N	0	0
The Salvation Army - Haines	Haines	N	1	1	0	1	N	N	0	0	0	0	6
Choices for Teens	Homer	E	E	E	E	E	E	E	5	N	N	-5	5
Community Mental Health Center	Homer	E	E	E	E	E	E	E	N	23	23	23	23
Homer Community Food Pantry	Homer	19	7	5	6	N	N	N	10	4	-6	61	61
Homer Public Health	Homer	E	E	E	E	E	E	E	E	1	1	1	1
Share the Spirit	Homer	N	N	N	N	1	N	N	N	N	N	0	1
South Peninsula Womens Services	Homer	0	N	0	0	0	N	1	0	N	N	0	1
The Salvation Army - Homer	Homer	N	N	N	N	N	N	N	N	1	1	1	1
The Salvation Army - Hoonah	Hoonah	N	N	0	N	N	N	N	N	N	0	0	0
Mid Valley Senior Center	Houston	E	E	E	E	N	N	N	E	E	0	0	0
Alaska Aids Assistance Association - Juneau	Juneau	E	E	E	E	E	E	E	E	N	0	0	0
AWARE	Juneau	4	13	11	12	7	11	N	N	N	0	0	58
Bartlett Memorial Hospital	Juneau	N	N	N	N	1	N	3	N	N	0	0	4
Catholic Community Services	Juneau	E	E	E	E	E	E	E	N	N	0	0	0
Catholic Social Services	Juneau	E	E	E	E	E	E	E	E	E	0	0	0
Gastineau Human Services	Juneau	20	21	12	14	39	50	57	39	31	8	274	274
Juneau Police Department	Juneau	E	E	0	N	N	N	N	E	E	0	0	0
Juneau Youth Services	Juneau	N	N	10	0	9	14	11	7	9	2	60	60
REACH	Juneau	N	N	N	0	0	0	0	N	N	0	0	0
Shanti	Juneau	E	E	0	0	N	E	E	E	E	0	0	0
St Vincent Depaul	Juneau	53	56	48	N	25	24	58	22	43	21	385	385
The Glory Hole	Juneau	54	31	38	50	65	75	35	25	20	-5	441	441
The Salvation Army - Juneau	Juneau	N	N	N	N	1	N	N	N	N	0	1	1
Tlingit-Haida Regional Housing Authority	Juneau	E	E	E	E	0	N	0	N	N	0	0	0
Juneau Alliance for the Mentally Ill	Juneau	N	N	12	N	N	10	N	3	17	14	61	61
The Salvation Army - Kake	Kake	N	N	N	N	N	N	N	N	N	0	1	1
Kenai Peninsula Food Bank	Kenai	E	E	E	E	E	E	E	1	1	0	2	2
Kenai Peninsula School District - Students In Transition	Kenai	E	E	E	E	E	E	E	E	93	93	93	93
Love Inc.	Kenai	0	0	0	2	N	0	1	N	4	4	7	7
The Salvation Army - Kenai	Kenai	N	3	0	0	0	2	N	0	0	0	5	5
Women's Resource and Crisis Center	Kenai	17	15	14	25	21	19	32	12	16	4	183	183
Gateway Community Mental Health	Ketchikan	E	E	E	E	E	E	E	N	N	0	0	0
Ketchikan Committee for the Homeless/Park Avenue St	Ketchikan	13	6	N	N	N	13	9	18	23	5	84	84
Ketchikan Seamens Center/St. Johns Episcopal Church	Ketchikan	0	0	N	N	N	N	N	N	E	0	17	17
Ketchikan Youth Hostel	Ketchikan	E	E	E	E	E	E	E	N	N	0	0	0
The Salvation Army - Ketchikan	Ketchikan	N	39	33	0	20	N	N	N	N	0	92	92
Tongass Community Counseling Center	Ketchikan	E	E	E	E	E	E	E	E	E	0	0	0
Women in Safe Homes	Ketchikan	8	4	0	1	7	2	0	7	N	-7	38	38
The Salvation Army - Klawock	Klawock	N	N	N	N	N	N	N	N	N	4	4	4
Brother Francis Shelter - Kodiak	Kodiak	21	N	N	13	26	16	16	0	11	11	103	103
Kodiak Island Housing Authority	Kodiak	E	E	E	4	N	N	N	N	0	0	4	4
Providence Kodiak Island Counseling Center	Kodiak	0	4	N	3	2	3	2	4	5	1	24	24
The Salvation Army - Kodiak	Kodiak	0	N	N	N	N	N	N	N	N	0	0	0
Kodiak Women's Resource and Crisis Center	Kodiak	8	5	0	5	3	2	1	1	4	3	30	30
Maniilaq Social Services	Kotzebue	E	E	E	E	E	E	E	N	N	0	0	0
Northwest Inupiat Housing Authority	Kotzebue	E	E	E	0	N	N	N	N	N	0	0	0
Four Rivers Counseling Service	McGrath	E	E	E	E	E	E	N	0	N	0	0	0
Metlakatla Housing Authority	Metlakatla	E	E	E	N	N	N	N	N	N	0	0	0
The Salvation Army - Metlakatla	Metlakatla	E	E	E	E	E	E	N	N	E	0	0	0
Bering Sea Women Group	Nome	9	3	11	6	6	N	N	N	N	0	35	35
Bering Straits Regional Housing Authority	Nome	E	E	E	E	N	N	N	E	E	0	0	0
Nome Rescue Mission	Nome	E	N	16	N	N	N	E	E	E	0	16	16
Alaska Family Resource Center	Palmer	7	4	0	16	9	4	8	6	0	-6	59	59
Daybreak Senior Center	Palmer	E	E	N	N	0	N	N	N	N	0	0	0
Palmer Senior Citizens Center	Palmer	E	E	E	N	2	5	2	1	1	5	4	16
The Salvation Army - Palmer	Palmer	E	E	E	E	E	E	N	N	2	2	2	2
Valley Residential Services	Palmer	E	E	E	E	E	E	E	N	N	0	0	0
Faith Christian Fellowship	Petersburg	E	E	E	E	E	E	E	E	E	0	0	0
St. Andrew	Petersburg	E	E	E	E	E	E	E	E	E	0	0	0
The Salvation Army - Petersburg	Petersburg	3	N	N	N	N	N	N	N	N	0	3	3
Alaska Housing Finance Corporation Rest of State	Rest of State	E	E	E	E	E	97	230	231	149	-82	707	707
The Salvation Army - Saxman	Saxman	E	E	E	E	E	E	N	N	N	0	0	0
The Salvation Army - Seward	Seward	E	E	E	E	E	E	N	N	N	0	0	0
Seaview Community Services	Seward	N	11	7	10	13	7	0	10	N	-10	58	58
Baranoff Island Housing Authority	Sitka	E	E	E	N	N	N	3	N	N	0	3	3
Front Street Clinic	Sitka	E	E	E	E	E	E	E	E	14	14	14	14
Sitka Prevention & Treatment Svcs	Sitka	6	5	E	E	N	9	N	N	N	0	26	26



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Sitka Tribe of Alaska	Sitka	N	N	N	N	N	N	N	N	N	0	0
The Salvation Army - Sitka	Sitka	N	0	N	N	N	N	N	8	6	-2	17
Sitkans Against Family Violence	Sitka	N	0	9	5	7	7	6	9	N	-9	43
Central Peninsula Counseling Services	Soldotna	11	11	21	21	16	0	19	11	9	-2	134
Sunshine Community Food Center	Talkeetna	E	E	N	N	N	N	N	N	N	0	0
City of Unalakleet	Unalakleet	E	E	E	E	E	E	E	0	N	0	0
Unalaska Christian Fellowship	Unalaska	E	E	E	N	N	E	1	N	N	0	1
Unalaska United Methodist Church	Unalaska	E	E	E	N	N	E	N	N	N	0	0
Unalaskans Against Sexual Assault and Domestic Violence	Unalaska	0	1	N	2	2	0	1	5	2	-3	13
Advocates for Victims of Violence	Valdez	0	0	1	0	N	0	0	N	6	6	8
First Presbyterian Church	Valdez	N	N	N	N	N	N	N	E	E	0	0
North Pacific Rim Housing Authority	Valdez	E	E	E	N	3	N	4	N	N	0	7
Valdez Church of Nazarene	Valdez	N	N	N	N	N	N	N	E	E	0	0
Valdez Counseling Center	Valdez	N	N	N	N	N	N	N	E	E	0	0
Behavioral Health Services of Mat-Su, Inc	Wasilla	66	62	20	2	35	31	38	36	25	-11	359
Kids Are People Inc.	Wasilla	2	5	5	N	5	6	5	5	10	5	43
MatSu Recovery Center	Wasilla	E	E	N	0	3	N	N	20	73	53	96
Nugents Ranch	Wasilla	E	E	N	19	19	0	17	13	13	0	81
People in Peril	Wasilla	E	E	E	E	E	E	E	N	E	0	0
Community Food Bank	Wrangell	N	N	N	4	N	N	N	E	E	0	4
The Salvation Army - Wrangell	Wrangell	0	N	N	2	N	N	E	0	N	0	2
		<b>1,026</b>	<b>1,100</b>	<b>1,224</b>	<b>1,457</b>	<b>1,616</b>	<b>1,686</b>	<b>2,273</b>	<b>2,068</b>	<b>2,131</b>	<b>63</b>	<b>14,581</b>

## Notes:

N - Did not return survey

E - Was not in service at the date of survey; Asked to be excluded from survey; Was not added to survey until later; Not operating in Winter.